



SALE RSL & COMMUNITY SUB BRANCH Inc.

ABN 79 283 699 634, Inc. A0050441X
143 York St (PO Box 352), SALE 3850
Phone: 03 5144 2538

OUR MISSION

To be a valued, trusted and socially responsible club, focused on quality support to current and ex-service Defence Force personnel, their families, our staff, club members and the local community.

Code of Conduct

Access to the club is a privilege to be cherished and safeguarded. By entering the Sale RSL & Community Club; RSL members, Club members, guests and visitors agree to abide by the code of conduct.

Members, guests and visitors shall:

1. Respect the rights of others to enjoy the facilities and services provided by the club.
2. Interact with each other and with the employees in a courteous manner.
3. Refrain from behaviours that undermine the health and wellbeing of other patrons.
4. Bullying, Harassment, or Discrimination of another member, guest, visitor or staff member will not be tolerated
5. Show due consideration to the needs of others, including their right to privacy.
6. Comply with club policies, signage and lawful directions of staff.
7. Access the club with proper identification.
8. Ensure children are accompanied by a responsible adult whilst on club premises.
9. Abide by the dress code of the club.
10. Not bring food or drinks onto the club premises for consumption on the premises.
11. Handle property belonging to the club with care and diligence.
12. Not bring or have in their possession illegal materials while on the premises.
13. Refrain from representing the club in any form, unless properly authorised to do so.
14. Not deliberately tarnish the reputation of the club or bring it into disrepute.
15. Acknowledge that I may be recorded on closed circuit television (CCTV) cameras located inside and outside of the venue.

If a Club Member, or member of Staff detects a breach of the Code, they are to immediately inform management or a member of the committee.

RESPECTING OUR STAFF

Our staff train and work very hard at being the best at what they do. Our staff are a professional and enthusiastic group of individuals who strive to ensure all our patrons receive the best possible service and leave The Sale RSL & Community Club having had an enjoyable and safe experience. We will not tolerate any patron acting in a disrespectful manner to any of our staff, or the Club's property, using abusive and inappropriate language, or inappropriate physical contact/interaction. Any patron showing such disrespect to any of our staff and/or property will be asked to leave the premises immediately and take further action if required.

We thank you for your understanding; President: Martin Tanzer 29/12/2021